

What to do when a loved one passes on

"Let not your hearts be troubled. Believe in God; believe also in me. In my Father's house are many rooms. If it were not so, would I have told you that I go to prepare a place for you?"

John 14:1-2 (ESV)

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LIST A – Funeral Directors

- Hosanna Eternal Services Pte Ltd**
Blk 4 Toa Payoh Industrial Park #01-1333
Singapore 319056
Tel: 6352 7797
- Singapore Casket Company**
131 Lavender Street
Singapore 338737
Tel: 6293 4388
- Trinity Casket Pte Ltd**
38 Sin Ming Drive #01-527/531
Singapore 575712
Tel: 6451 4496
- Serenity Casket and Funerals**
89 Geylang Bahru
Singapore 339697
Tel: 9618 6689
- Harmony Funeral Care**
38 Sin Ming Dr, #01-523
Singapore 575712
Tel: 9489 2424
- The Resting Place Pte Ltd**
4 Toa Payoh Industrial Park #01-1337
Singapore 319056
Tel: 6533 1787
- Passion Bereavement Care**
3 Gul Street 1
Singapore 629316
Tel: 9450 3710

LIST B – Funeral Parlours

- Singapore Funeral Parlour**
91 Tampines Link
Singapore 528746
Tel: 6322 6322
- Mount Vernon Sanctuary**
Block 89 Geylang Bahru #01-2730 & 2732
Singapore 339697
Tel: 6285 4111
- Singapore Casket**
131 Lavender Street
Singapore 338737
Tel: 6293 4388

- The Garden of Remembrance**
920 Old Choa Chu Kang Road
Singapore 699815
Tel: 6795 8978
- Trinity Casket Pte Ltd**
Blk 38 #01-529
Sin Ming Drive
Singapore 575712
Tel: 6451 4496
- Church of St. Teresa Parlour of Repose**
510 Kampong Bahru Road
Singapore 099446
Tel: 6271 1184
- Church of The Immaculate Heart of Mary**
24 Highland Road
Singapore 549115
Tel: 6288 9140
- Church of Our Lady Queen of Peace**
4 Sandy Lane
Singapore 437321
Tel: 6744 2879
- Church of St. Stephen**
30 Sallim Road
Singapore 387639
Tel: 6747 1433
- Woodlands Memorial**
7 Woodlands Industrial Park E8
Woodlands Memorial
Singapore 758969
Tel: 8833 7877

LIST C – Crematorium

- Mandai Crematorium**
300 Mandai Road
Singapore 779393
Tel: 6554 5655

LIST D – Private and Government Columbaria

- Garden of Eternal Peace Faith Methodist Church**
400 Commonwealth Drive
Singapore 149604
Tel: 6479 8122
- The Chapel of Life Trinity Methodist Church**
34 Serangoon Garden Way
Singapore 555940
Tel: 6282 4443
- The Garden of Remembrance Christian Columbarium**
920 Old Choa Chu Kang Road
Singapore 699815
Tel: 6795 8978
- All Saints Memorial Chapel**
5 Poh Huat Road
Singapore 546703
Tel: 6288 5487
**All Saints is only for baptised Christians. Baptismal certificate of the deceased is a prerequisite.*
- Choa Chu Kang Columbarium**
51 Chinese Cemetery Path 4
Singapore 698932
Tel: 6795 9731
- Mandai Columbarium**
300 Mandai Road
Singapore 779393
Tel: 6554 5655

NOTE:

- The Lists above are for reference only and not an endorsement of the companies listed. Members are advised to enquire for more information and decide based on their own assessment. Wesley Methodist Church does not receive any form of incentives, financial or otherwise, arising out of the reference.
- The Lists above are not exhaustive. A more comprehensive listing can be found at the NEA website: <https://www.nea.gov.sg/our-services/after-death/post-death-matters/arranging-a-funeral>
- If in any doubt, please contact the Pastoral Care team of Wesley Methodist Church.

What to do when a loved one passes on

Information and checklist for bereavement and funeral

Jesus said to her, "I am the resurrection and the life. Whoever believes in me, though he die, yet shall he live,"

John 11:25 (ESV)

Information for members of Wesley Methodist Church, Singapore.
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When Death Occurs

At Home

- [] Remain calm.
- [] Contact your family doctor or a neighbourhood doctor who is willing to make a house call to certify death. After the death is certified by a doctor, the Next-of-Kin (NOK) will receive a digital death certificate number from the doctor or medical staff. If you are unable to contact a doctor, please call the police.
- [] Thereafter, download the digital death certificate from My Legacy using this QR code or weblink <https://mylegacy.life.gov.sg/find-a-service/download-death-or-stillbirth-certificate/> 
- [] The NOK is advised to download the digital death certificate as soon as you are able to. Once downloaded, the digital death certificate can be stored on the NOK's personal devices.
- [] Engage a funeral director who will be able to assist you. *Refer to List A.*
- [] Submit the official Death Certificate to the funeral director to arrange for cremation/burial.
- [] Contact church: In the meantime, call home church of deceased or Wesley Methodist Church during office hours 9am to 6pm at 6336 1433 for Pastoral Care ministry or the Pastors directly after office hours (refer to Wesley Weekly for contact numbers <https://wesleymc.org/resources/wesley-weekly>).
- [] Reference from NEA website: <https://www.nea.gov.sg/our-services/after-death/post-death-matters/when-death-occurs/at-home>

At Hospital

- [] The death will be certified by a doctor, the Next-of-Kin (NOK) will receive a digital death certificate number from the doctor or hospital staff.
- [] Thereafter, download the digital death certificate from My Legacy using this QR code or weblink <https://mylegacy.life.gov.sg/find-a-service/download-death-or-stillbirth-certificate/> 
- [] The NOK is advised to download the digital death certificate as soon as you are able to. Once downloaded, the digital death certificate can be stored on the NOK's personal devices.
- [] Engage a funeral director who will be able to assist you. *Refer to List A.*
- [] Submit the official Death Certificate to the funeral director to arrange for cremation/burial.
- [] Contact church: In the meantime, call home church of deceased or Wesley Methodist Church during office hours 9am to 6pm at 6336 1433 for Pastoral Care ministry or the Pastors directly after office hours (refer to Wesley Weekly for contact numbers <https://wesleymc.org/resources/wesley-weekly>).
- [] Reference from NEA website: <https://www.nea.gov.sg/our-services/after-death/post-death-matters/when-death-occurs/in-a-hospital>

Overseas

- [] Engage a funeral director who will be able to assist you on overseas demise. *Refer to List A.*
- [] Contact church: In the meantime, call home church of deceased or Wesley Methodist Church during office hours 9am to 6pm at 6336 1433 for Pastoral Care ministry or the Pastors directly after office hours (refer to Wesley Weekly for contact numbers <https://wesleymc.org/resources/wesley-weekly>).
- [] Refer to NEA website for more details: <https://www.nea.gov.sg/our-services/after-death/post-death-matters/when-death-occurs/overseas>

What To Do Next

- [] Funeral director will advise accordingly on bereaved family's preference on matters such as: cremation or burial, casket, urn (if cremation), tentage (home / multi-purpose hall) or funeral parlour venues (*refer to List B*), photo enlargement, e-obituary or obituary in newspaper, video, live-streaming, transport and food catering.
- [] Funeral director will collect the body of the deceased from home/hospital mortuary, send the body to their premises for embalming if required, and deliver the body to the location of the wake.
- [] Have a nice set of attire ready to be given to the funeral director for the deceased to be adorned in when laid in the casket.

When Should I Inform The Church

- [] As soon as possible, call home church of deceased or Wesley Methodist Church during office hours 9am to 6pm at 6336 1433 for Pastoral Care ministry or the Pastors directly after office hours (refer to Wesley Weekly for contact numbers <https://wesleymc.org/resources/wesley-weekly>)
- [] A Pastor or Pastoral Team member from the Pastoral Care ministry will contact you as soon as possible to offer you any necessary assistance.
- [] Feel free to contact us should you need advice regarding wake services and funeral arrangements, spiritual guidance, counselling, comfort and grief support or assurance at this time.

Wake & Funeral Services

- [] Wake and Funeral Services are signs of respect for the deceased and meaningful ways for the grieving family to express farewell to a loved one who has passed on. These are also times of mourning and release, of comfort in the midst of grief, of celebration because of eternal life and of hope in anticipation of the resurrection.
- [] Wesley conducts up to two nights of Wake Services and the Funeral Service for her members and their loved ones.
- [] During the Wake and Funeral Services, the family can present eulogies, tributes, a favourite hymn or scripture in memory of the loved one.
- [] Wesley will prepare the wake/funeral service bulletins with input from family members.

After The Funeral

If Cremation, what to do afterwards

- [] Funeral director will collect the ashes on behalf of the family on the same day of cremation or the next working day. Family can be present to witness the ash collection.
- [] If the ashes are to be placed in a niche at a columbarium, *refer to List D* on private and government columbaria.
- [] If the ashes are to be scattered at sea or inland, the funeral director can arrange for it.
- [] Refer to NEA website: <https://www.nea.gov.sg/our-services/after-death/ash-scattering-facilities>
- [] When requested, a Pastor or Pastoral Team member can be involved in the interment or the scattering of the ashes of your loved one.

If Burial, what to do afterwards

- [] The funeral director will arrange for the construction of the headstone with appropriate design and wording.
- [] Family is responsible for the maintenance of the headstone and burial plot (refer to terms and conditions/ rules and regulations of Choa Chu Kang Cemetery at NEA website).

